

Press Release

Ministry of External Affairs has already established a functional helpline for coordination on COVID-19, which has been functioning 24x7 at South Block.

2. The telephone numbers of the Control Room are 1800118797 (toll free), +91-11-23012113, +91-11- 23014104 'and +91-11-23017905, Fax number - +91-11- 23018158 and email: covid19@mea.gov.in

3. In addition to the above help lines, the following officers are available to provide assistance for the respective geographical areas mentioned against each:

Region	Name of the Officer	Tel. No.) Code for land line:+91-11) (Code for mobile +91)
Latin America Caribbean	1. Ms. Gloria Ganngte, JS(LAC) 2. Mr. Anoop Bijily. IFS(OT) 3. Ms. Anchita Kethwas. IFS(OT)	49018385 M: 9895981153
Africa	1. Mr. R. Ravindra. JS(C&WA) 2. Ms. Aarsha N S. (IFS(OT) 3. Mr. Ashok kumar R. 1FS(OT	49018431 M: 9751888687
Russia & Central Asia	1. Mr. Manish Prabhat JS(ERS). 2. Mr. Digvijay Sanjay Patil. IFS(OT) 3. Ms. Rangashree T IFS(OT)	23013410 M: 7291078057
Gulf	1. Dr. T.V.Nagendra Prased, J S (Gulf) 2. Ms. Jagpreet Kaur, 1FS(OT) 3. Mr. Muhammad Abdul Jaleel. IFS(OT)	49018480 M: 9205066104
China	1. Mr. Naveen Srivastava. JS(EA) 2. Ms. Renjina Mary Varghese, IFS(OT) 3. Mr. Anil Kumar Jhajharia IFS(OT)	23012038 M: 9736424773

**Ministry of External Affairs
Gulf Division**

Mission/ Post	Helpline Number	Email
Bahrain	+973 39415772(during working hours) +97339418071 (in case of emergencies)	Info.bahrain@mea.gov.in
Iraq – Baghdad	+964 7710340061 +964-7736770321	cons.baghdad@mea.gov.in consl.baghdad@mea.gov.in hoc.baghdad@mea.gov.in
Iraq - Erbil	+964 7517408588	
Kuwait	+965 22530613 (during working hours) +965 22519532 (in case of emergencies)	Poll.kuwait@mea.gov.in
Oman	+968 24695981 Toll Free: 80071234 Whatsapp: +968 93577979	cons.muscat@mea.gov.in cw.muscat@mea.gov.in
Qatar	+974 44255747 +974 55667569 Whatsapp: +974 55647502 +974 44255711 (Consular) +974 44255711 (Community Welfare)	Labour.doha@mea.gov.in cons.doha@mea.gov.in
Saudi Arabia- Riyadh	+966 54610 3992	covid19indianembassy@gmail.com pol.riyadh@mea.gov.in
Saudi Arabia - Jeddah	+966 122614093 +966 126614276 +966 122610422 Toll Free: 8002440003 Whatsapp: +966556122301	conscw.jeddah@mea.gov.in
UAE –Abu Dhabi	+971 508995583	ca.abudhabi@mea.gov.in help.abudhabi@mea.gov.in
UAE - Dubai	+971 56 5463903 (Consular) +971 50 7347676 (after working hours) Toll Free: 800 46342	hoe.dubai@mea.gov.in

